



## Office Visits, Counseling and Facility Services

SCTMS is currently contracting with physicians, psychologists, smoking cessation providers, hospitals and other facilities across the state of Louisiana in order to provide our members with quality smoking cessation services. When your patient visits a contracted provider for smoking cessation services, you will bill SCTMS directly; the patient will have **NO** up-front costs.

### ABOUT GILSBAR

Gilsbar has been selected by SCTMS to process all claims and reimbursements under the Program. For more than 50 years, Gilsbar has provided comprehensive third party administrative solutions for health plans and insurance carriers.

As a member of the Smoking Cessation Program, your patient will be eligible to receive smoking cessation medical services from a large group of providers within the Gilsbar 360° Alliance PPO Network.

If your patient needs help finding a contracted provider near you, please go to: [www.gilsbar360alliance.com](http://www.gilsbar360alliance.com). Select "Provider Search". **IT'S THAT EASY!**

## Important Phone Numbers and Addresses

### CLASS BENEFICIARY SERVICE CENTER

1-855-259-6346  
P.O. Box 2430, New Orleans, LA 70176  
8:30 a.m. to 5:00 p.m. CST

### QUIT LINE – NURTUR® HEALTH, INC.

1-866-212-6635  
24 hours/day, 7 days/week

### QUIT LINE – QUIT WITH US

1-800-784-8669  
24 hours/day, 7 days/week

### QUIT LINE – NATIONAL

1-800-784-8669  
24 hours/day, 7 days/week

### CLASS BENEFICIARY CERTIFICATION

1-855-259-6346 and 504-529-5665  
P.O. Box 2430, New Orleans, LA 70176  
8:30 a.m. to 5:00 p.m. CST

### SMOKING CESSATION CLAIMS SERVICES

1-888-684-0029  
985-898-1500 (fax)  
Gilsbar Inc - Claims Department  
P.O. Box 2947, Covington, LA 70434-2947  
7:00 a.m. to 7:00 p.m. CST

### SMOKING CESSATION PHARMACY CLAIMS

1-800-460-8988  
559-244-3750 (local)  
1-866-492-9674 (TTY)  
US Script  
2425 W Shaw Avenue, Fresno, CA 93711  
24 hours/day, 7 days/week

### APPEALS

#### CLAIMS APPEALS

Gilsbar - Appeals Department  
P.O. Box 2947  
Covington, LA 70434-2947

### WEBSITE

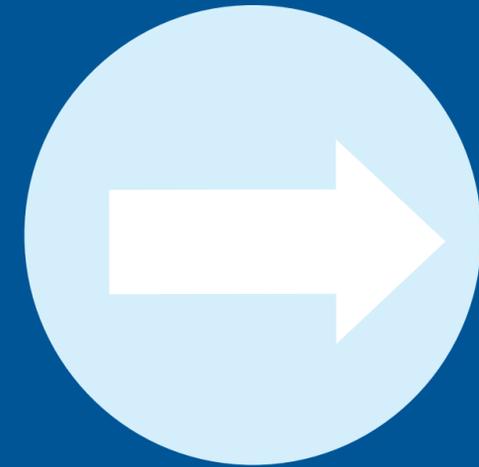
[www.smokingcessationtrust.org](http://www.smokingcessationtrust.org)



Smoking Cessation Trust | P. O. Box 2430 | New Orleans, LA 70176 -2430 | 1-855-259-6346 | [www.smokingcessationtrust.org](http://www.smokingcessationtrust.org)

The Smoking Cessation Trust is a court-ordered Smoking Cessation Program with limitations on eligibility and program content. It is not an insurance plan, and the Program benefits are not insurance benefits.

# SMOKING CESSATION PROVIDER GUIDE



## Smoking Cessation Trust

the first step in your patients' journey to live smoke free



**Your patient deserves this help today.**



24 Hour Quit Line  
Physician Services  
Claim Reimbursement  
Pharmacy Services

## SCT Management Services Overview – How Does This Work?

This is a Smoking Cessation Program that provides specific, court-approved smoking cessation services **FREE** to your patients. These services are provided and arranged by SCT Management Services (SCTMS) as the administrator for Smoking Cessation Trust. The Program is not an insurance plan, so there are **NO** cost-sharing amounts, dues or fees required to access the services such as copayments, deductibles or coinsurance, as long as the member receives services from a provider who is part of the Gilsbar 360 Alliance PPO Network.

## What Resources Are Covered Under The Program?

### OFFICE VISITS & COUNSELING

As a member of the Program, your patient will have access to contracted providers to seek smoking cessation services at **NO** cost to them. A complete list of available providers can be found online at [www.gilsbar360alliance.com](http://www.gilsbar360alliance.com).



### NICOTINE REPLACEMENT THERAPY (NRT)

SCTMS has contracted with US Script, a major pharmacy network, to be able to provide specific smoking cessation medications and nicotine replacement therapies (NRTs), such as Nicorette, to your patient at no cost. In order for the cost of approved medications to be covered by the Program, your patient must utilize a pharmacy that is included in the US Script Network. **If your patient chooses to utilize a pharmacy outside of the US Script Network for smoking cessation medications, those medications will not be eligible for reimbursement.**

### TELEPHONE QUIT LINES

As a member of the Program, your patient will have access to smoking cessation telephone Quit Line services at no cost. The Quit Line can put the member in touch with a number of **FREE** resources to help them quit smoking. Your patient will be paired with a personal Quit Coach who will help assess their tobacco use and create a personalized program aimed to help them quit!

The Quit Line is available 24 hours a day, 7 days a week during the active phase of the quit attempt(s).

**70%** of smokers want to quit altogether  
*but only 7%* of smokers are successful on their first try



nurtur

## Nurtur® Telephone Quit Line

As a member of the Program, your patient will have access to the smoking cessation telephone Quit Line – provided by Nurtur® – at **NO** cost to the patient. When they call the Quit Line, the patient will gain access to a number of **FREE** resources to help them quit smoking.

### ABOUT NURTUR®

Nurtur® is a work-life, health and wellness company dedicated to helping people transform their lives and well-being through best-in-class life and health coaching. Nurtur health coaches and consultants truly love the work they do. Every day they connect with members and make a positive difference in people's lives.

## Quit Line Benefits – What Your Patient Should Expect

- Unlimited toll-free calls to the Quit Line
- 24 hours a day, 7 days a week (during the active phase of your patients' attempt(s))
- Your patient's Quit Coach will create a personalized quit program just for them
- Receive up to five (5) calls from a Quit Coach to receive support and encouragement
- Your patient's Quit Coach will track their participation and outcome, help reassess their Quit Program and help decide if they need additional counseling and medication support
- They will receive follow up calls from their Quit Coach at six (6) months and 12 months after they complete the program
- Access to online smoking cessation information and tools, as well as printed educational and motivational materials

**USscript**  
Integrity. Innovation. Outcomes.

## US Script Pharmacy Services

As a member of this Program, your patient will have access to certain smoking cessation medications and products at **NO** cost. US Script was chosen to manage the pharmacy benefit portion of the Smoking Cessation Program due to their vast expertise as a national pharmacy benefits management company.

## Filling Your Patients' Prescriptions

Once approved to the SCT Management Program your patient will receive a Benefit Card. The patient can simply present their new ID card at the pharmacy counter at any of the 1,100 US Script participating pharmacies. To ensure they are not charged for medication, they must fill their prescription at a US Script participating pharmacy. For a complete list of participating pharmacies, visit <https://www.usscript.com/Members/PharmacyLocator> or call 1-800-460-8988.

There are limits to the availability of the approved smoking cessation medications listed below and our patient must have a valid prescription in order to have it filled. Please see the chart below for a complete list of the eligible medications covered under the Program.



## AVAILABLE SMOKING CESSATION MEDICATIONS

Cessation Medication	Required Copayment	Annual Limits
Nicotine Replacement Therapy (NRT)	\$0.00	
Patch	\$0.00	Up to 14 weeks/year
Gum or Lozenge	\$0.00	One, 3 month regimen/year
Inhaler or Spray	\$0.00	Up to two, 3 month regimens/year
Bupropion SR	\$0.00	Up to two, 14 week regimens/year
Clonidine HCl	\$0.00	One, 10 week regimen/year
Nortriptyline HCl; Pamelor	\$0.00	Up to two, 3 month regimens/year
Varenicline, Chantix	\$0.00	Up to two, 3 month regimens/year

*attention:*

The Smoking Cessation Program only covers payment for the medications listed above, and only within the annual limits described. Other medications may be prescribed by a physician to treat tobacco dependence/use and will not be payable under the Program.