Office Visits, Counseling and Facility Services

SCTMS is currently contracting with physicians, psychologists, smoking cessation providers, hospitals and other facilities across the state of Louisiana in order to provide our members with quality smoking cessation services. When your patient visits a contracted provider for smoking cessation services, you will bill SCTMS directly; the patient will have NO up-front costs.

ABOUT GILSBAR

Gilsbar has been selected by SCTMS to process all claims and reimbursements under the Program. For more than 50 years, Gilsbar has provided comprehensive third party administrative solutions for health plans and insurance carriers.

As a member of the Smoking Cessation Program, your patient will be eligible to receive smoking cessation medical services from a large group of providers within the Gilsbar 360° Alliance PPO Network.

If your patient needs help finding a contracted provider near you, please go to www.gilsbar360alliance.com. Select “Provider Search.”

IT’S THAT EASY!

Important Phone Numbers and Addresses

CLASS BENEFICIARY SERVICE CENTER
1-800-259-6346
PO Box 2430, New Orleans, LA 70176
8:30 am to 5:00 pm, CST
QUIT LINE – NURTURE HEALTH, INC.
1-866-252-6635
24-hour availability / 7 days/week
QUIT LINE – QUIT WITH US
1-866-704-8669
24-hour availability / 7 days/week
QUIT LINE – NATIONAL
1-800-704-8669
24-hour availability / 7 days/week

CLASS BENEFICIARY CERTIFICATION
1-800-259-6346 at 504-825-5665
PO Box 2430, New Orleans, LA 70176
8:30 am to 5:00 pm, CST

SMOKING CESSATION CLAIMS SERVICES
1-888-684-0029
985-898-1500 (Fax)
985-898-1500 (Fax)
US Script
2425 W Shaw Avenue, Fresno, CA 93711
24 hours/ day, 7 days/week

APPEALS
CLAIMS APPEALS
Gilsbar – Appeals Department
PO Box 2430
Covington, LA 70434-2430

CLASS BENEFICIARY CERTIFICATION
1-800-259-6346 at 504-825-5665
PO Box 2430, New Orleans, LA 70176
8:30 am to 5:00 pm, CST

SMOKING CESSATION PROVIDER GUIDE

the first step in your patients’ journey to live smoke free

Your patient deserves this help today.

24 Hour Quit Line
Physician Services
Claim Reimbursement
Pharmacy Services
70% of smokers want to quit altogether, but only 7% of smokers are successful on their first try.

OFFICE VISITS & COUNSELING
As a member of the Program, your patient will have access to contracted providers to seek smoking cessation services. NO cost to them. A complete list of available providers can be found online at www.gilsbar360alliance.com.

NICOTINE REPLACEMENT THERAPY (NRT)
The Quit Line is available 24 hours a day, 7 days a week during the active phase of your patients' attempts. Your patient's Quit Coach will track their participation and outcome, help reassess their Quit Program and help decide if they need additional counseling and medication support. They will receive follow up calls from their Quit Coach at six (6) months and 12 months after they complete their program.

What Resources Are Covered Under The Program?
Your patient will have access to contracted providers to seek smoking cessation services. NO cost to them. A complete list of available providers can be found online at www.gilsbar360alliance.com.

About Nurtur®
Nurtur® is a work-life, health and wellness company dedicated to helping people transform their lives and well-being through best-in-class life and health coaching. Nurtur health coaches and consultants truly love the work they do. Every day they connect with members and make a positive difference in people’s lives.

Filling Your Patients’ Prescriptions
Once approved to the SCT Management Program your patient will receive a Benefit Card. Your patient can simply present their ID card at the pharmacy counter or any of the 1300 US Script participating pharmacies. To ensure they are not charged for medications they could not otherwise afford, patients are required to fill their prescriptions at a US Script participating pharmacy.

SCT Management Services Overview – How Does This Work?
This is a Smoking/Cessation Program that provides specific court ordered smoking cessation services FREE to your patients. These services are provided and administrated by SCT Management Services (SCTMS) as the administrator for Smoking Cessation Trust. The Program is not an insurance policy, nor are there NO cost-sharing amounts, dollars or fees required to access the services such as copayments, deductibles or co-payments, as long as the member receives services from a provider who is a part of the Nurtur® Telehealth Network.

US Script Pharmacy Services
As a member of this Program, you will have access to certain smoking cessation medications and products at NO cost. US Script was chosen to manage the pharmacy benefit portion of the Smoking Cessation Program due to their vast expertise as a national pharmacy benefits management company.

The Smoking Cessation Program only covers payment for the medications listed above, and only within the annual limits described. Other medications may be prescribed by a physician to treat tobacco dependence/cessation and will not be payable under the Program.

Nurtur® Telephone Quit Line
As a member of the Program, your patient will have access to the smoking cessation telephone Quit Line – provided by Nurtur® at NO cost to the patient. When they call the Quit Line, the patient will gain access to a number of FREE resources to help them quit smoking.

What to Expect During Your Quit attempt
- Unlimited free calls to the Quit Line
- 28 hours/day, 7 days/week during the active phase of your patients’ attempts
- Your patient’s Quit Coach will track their participation and outcome, help reassess their Quit Program and help decide if they need additional counseling and medication support
- They will receive follow up calls from their Quit Coach at six (6) months and 12 months after they complete their program
- Access to online smoking cessation information and tools, as well as printed educational and motivational materials

MEDIGEN® nicotine replacement therapy (NRT)
MEDIGEN® includes the use of nicotine patches, gum, lozenges and the nasal spray nicotine inhaler. NRT is available for up to 6 months of treatment in the Quit Line program. Your patient will have access to nicotine replacement products at NO cost to them.

Nurtur® Telephone Quit Line Benefits – What Your Patient Should Expect
- Unlimited free calls to the Quit Line
- 28 hours/day, 7 days/week during the active phase of your patients’ attempts
- Your patient’s Quit Coach will track their participation and outcome, help reassess their Quit Program and help decide if they need additional counseling and medication support
- They will receive follow up calls from their Quit Coach at six (6) months and 12 months after they complete their program
- Access to online smoking cessation information and tools, as well as printed educational and motivational materials
- Smoking Cessation Medications

Medication Required Copayment Annual Limits
- Nortriptyline HCl; Pamelor $0.00 Up to two, 3 month regimens/year
- Bupropion SR $0.00 Up to two, 14 week regimens/year
- Varenicline, Chantix $0.00 Up to two, 3 month regimens/year
- Clonidine HCI $0.00 One, 10 week regimen/year
- Nicotine Inhaler or Spray $0.00 Up to two, 3 month regimens/year
- Nicotine Gum $0.00 Up to two, 3 month regimens/year
- Nicotine Lozenge $0.00 Up to two, 3 month regimens/year
- Nicotine Patches $0.00 Up to 14 weeks/year
- Nicotine Inhaler $0.00 Up to 14 weeks/year
- N-acetyl-cysteine, NAC $0.00 Up to 56 days/year
- L-carnitine $0.00 Up to 56 days/year
- Acetaminophen $0.00 Up to 56 days/year
- Antihistamines $0.00 Up to 56 days/year
- Sleep Aids $0.00 Up to 56 days/year
- Depression $0.00 Up to 56 days/year
- Nervous System $0.00 Up to 56 days/year
- Allergy $0.00 Up to 56 days/year
- Upper Respiratory $0.00 Up to 56 days/year
- Bronchodilators $0.00 Up to 56 days/year
- Corticosteroids $0.00 Up to 56 days/year
- COPD $0.00 Up to 56 days/year

Note: your patient must fill their prescription at a US Script participating pharmacy. For a complete list of participating pharmacies, visit https://www.usscript.com/Members/PharmacyLocator or call 1-800-460-8988.

There are limits to the availability of the approved smoking cessation medications listed above. Your patient must have a valid prescription in order to be filled. Please see the chart above for a complete list of the eligible medications covered under the Program.